KEY BENEFIT
ADMINISTRATORS

KBA-EZ Health Guide App Overview

One of the best ways to take charge of your health is to be well-informed of your healthcare plan and everything it has to offer! The KBA-EZ Health Guide app experience centers on your specific benefit coverage. The app gives you accessibility to your benefit plan information, claims data, eligibility details and so much more!

Features of KBA-EZ Health Guide

- Dashboard with menu options
- Claim Status
  - High level claim detail information
- Benefit Information
  - Benefit and Enrollee Details, EOBs
- View/Request an ID Card
- Geofencing
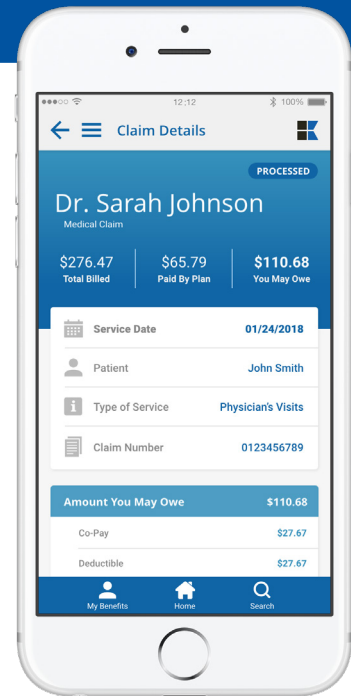- Push Notifications
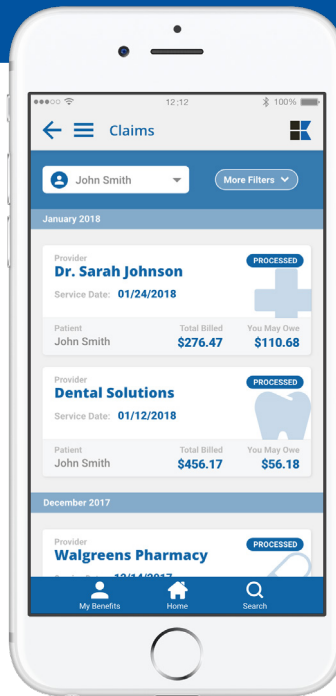- Rx Price Comparison
- Customer Service

DASHBOARD

The intuitive dashboard provides quick access to **Check Claims, Benefits, Virtual ID Cards** and the **Rx price comparison tool.**
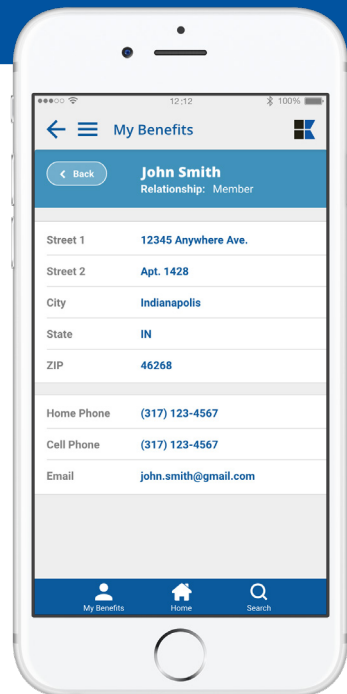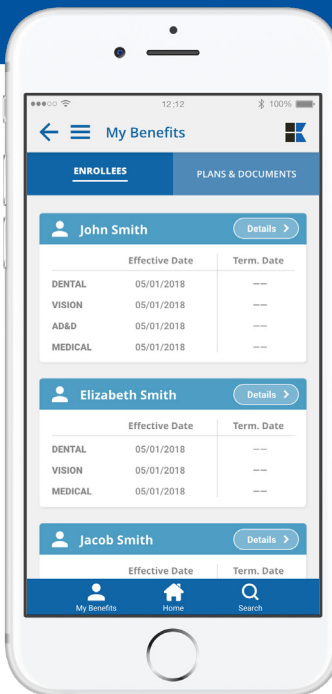
CLAIM STATUS

Use the Check My Claims option from the dashboard or menu to view **History of Claims, Filter Claims and View Claim Details**.

Claims

John Smith | More Filters

January 2018

Provider
Dr. Sarah Johnson — PROCESSED
Service Date: **01/24/2018**

Patient | Total Billed | You May Owe
John Smith | **$276.47** | **$110.68**

Provider
Dental Solutions — PROCESSED
Service Date: **01/12/2018**

Patient | Total Billed | You May Owe
John Smith | **$456.17** | **$56.18**

December 2017

Provider
Walgreens Pharmacy — PROCESSED

My Benefits | Home | Search

Claim Details — PROCESSED

Dr. Sarah Johnson
Medical Claim

$276.47 Total Billed | $65.79 Paid By Plan | $110.68 You May Owe

Service Date | 01/24/2018
Patient | John Smith
Type of Service | Physician's Visits
Claim Number | 0123456789

Amount You May Owe | $110.68
Co-Pay | $27.67
Deductible | $27.67

My Benefits | Home | Search

MY BENEFITS

From the **My Benefits** screens you can view Enrollee Effective Dates and details.

My Benefits

ENROLLEES | PLANS & DOCUMENTS

John Smith — Details >

	Effective Date	Term. Date
DENTAL	05/01/2018	——
VISION	05/01/2018	——
AD&D	05/01/2018	——
MEDICAL	05/01/2018	——

Elizabeth Smith — Details >

	Effective Date	Term. Date
DENTAL	05/01/2018	——
VISION	05/01/2018	——
MEDICAL	05/01/2018	——

Jacob Smith — Details >

Effective Date | Term. Date

My Benefits | Home | Search

My Benefits

< Back | **John Smith**
Relationship: Member

Street 1	**12345 Anywhere Ave.**
Street 2	**Apt. 1428**
City	**Indianapolis**
State	**IN**
ZIP	**46268**
Home Phone	**(317) 123-4567**
Cell Phone	**(317) 123-4567**
Email	**john.smith@gmail.com**

My Benefits | Home | Search

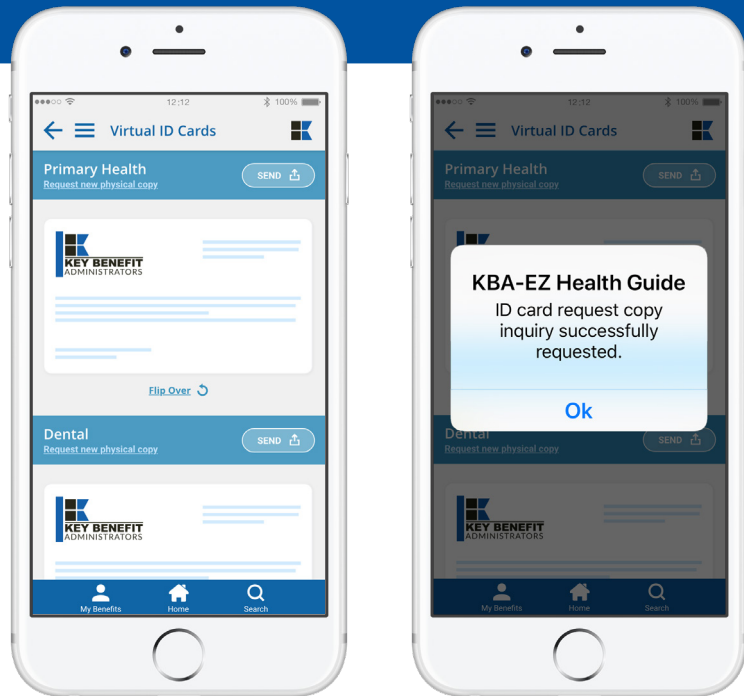**Download the Free App**
KBA-EZ Health Guide

Available on the **App Store**

ANDROID APP ON **Google play**

ID CARDS

From this menu option you can view or request a copy of your Virtual ID Card!

GEOFENCING AND PUSH NOTIFICATIONS

When you visit a pharmacy the EZ Health Guide app will remind you that you might be paying too much for your prescriptions. Use the Rx Price Comparison feature of the KBA-EZ Health Guide mobile app to comparison shop for your prescriptions, it could save you money! Simply, log into the app and begin searching competitive Rx prices in your area.

In addition, if you have the telemedicine benefit, the KBA-EZ Health Guide app will remind you to take advantage of the convenience of a telemedicine experience. Telemedicine visits can save you time and money in comparison to an emergency room or urgent care office visit. Don't sit in a waiting room when you have access to a doctor literally in the palm of your hand!

TIP: To obtain the benefits of Geofencing and Push Notifications you must go to Settings and enable **Location Services** and **Notifications.**

Location Services

Receive location-based alerts that could save you considerable time and money. Your location is always kept private and secure.

Enable Location Services

Notifications

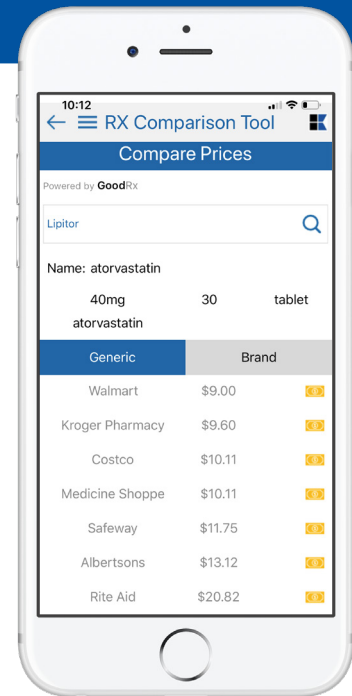Alerts when claims are paid, monthly PHMP credit reminders, money-saving prescription coupons, and more!

Enable Notifications

If you need help getting started, call the number on your ID card.

RX PRICE COMPARISON TOOL

Rx Price Comparison Tool compares the prices of prescriptions from all major chains to help you find the lowest local prices for your prescriptions and offers coupons to save even more! **Just show the Rx Comparison screen to your pharmacist when you pick up your prescription.**

CUSTOMER SERVICE

Within the app, you can get help with the click of a button. Press **Call Now** to contact a member of our friendly customer service team.